

Roll No. _____

**Model Paper “Airport Management” Second Year
Diploma in Tourism and Airport Operations (02 Year Course)
For Annual Examination 2023 & Onwards
OBJECTIVE**

Marks: 10

Time: 15 Minutes

Note: This part is compulsory. It should be attempted on the paper & returned to the staff after the prescribed time. Use of ink remover, Lead Pencil, cutting or over writing is not allowed.

Q1. Choose & encircle the correct answer.

(10 x1) = 10

1. When was Pakistan Civil Aviation Authority established?
 - a) 7th March 1986
 - b) 7th December 1976
 - c) 7th December, 1982
 - d) 7th October 1982
2. Where was IATA founded?
 - a) Havana, Cuba
 - b) Montreal, Canada
 - c) Geneva, Switzerland
 - d) Washington DC, USA
3. What does PNR stand for?
 - a) Passenger Name Record
 - b) Personal Name Record
 - c) Passenger No Return
 - d) Private Name Record
4. What is the age limit for traveling infants?
 - a) Under 2 years
 - b) Under 5 years
 - c) Under 1 year
 - d) Under 3 years
5. What is the IATA Meal Code for Low Lactose Meal?
 - a) BBML
 - b) VGML
 - c) MOML
 - d) NLML

6. What is the IATA Meal Code for Jain Meal?
 - a) AVML
 - b) HFML
 - c) JNML
 - d) MOML

7. Which of the following is a GDS code for wheelchair if passenger is fully immobile?
 - a) WCHC
 - b) WCHS
 - c) WCHR
 - d) WCHE

8. What is the GDS code for Unaccompanied Minors?
 - a) MSTR
 - b) UMNR
 - c) CHD
 - d) INF

9. What is the IATA Meal Code for Low Fat Meal?
 - a) LFML
 - b) AVML
 - c) HFML
 - d) GFML

10. What is the full form of SAPS?
 - a) Serene Airport Services
 - b) Shaheen Airport Services
 - c) Shaheen Airline Services
 - d) Shaheen Air Services

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Subjective**

Marks 40

Time: 2 Hours

Section-I

Q 1. Write the short answers to any 12 (twelve) questions. (12x2) =24

- i. What is a Jet Lag?
- ii. Define Global Distribution System.
- iii. What is a Stopover?
- iv. Write down prohibited & restricted items on un-checked baggage.
- v. Define Embark & Disembark.
- vi. Write down 2 General Aircraft Safety Rules
- vii. Define Bilateral Agreement.
- viii. What is overbooking?
- ix. Define Foreign Object & Debris.
- x. What is a PNR?
- xi. Works Safety Officer?
- xii. What is an Interline Connection?
- xiii. What is a Property Irregularity Report (PIR)?
- xiv. Write down few types of Airline Tags.
- xv. What are the three categories of Airside Driving License?
- xvi. Define a Runway.
- xvii. Define overbooking?
- xviii. Write down few types of Airline Tags.

Section II

Note: Attempt any two Question

(2x8) =16

Q2. Write a note on Passenger Handling Services.

Q3. Write a note on baggage at arrival time.

Q4. Write a note on the airport environment.